



## Group Tours

### Late/Cancellation Policy

All docents at the National Museum of Wildlife Art are volunteers so we are very mindful of their time and schedules when booking group tours. Docents are available upon request only and are not a guarantee.

- **IF RUNNING LATE:** If your group is running late, please notify the Museum as soon as possible by calling 307-733-5771. A docent will wait 15 minutes past the scheduled time of the tour but is not guaranteed to be available beyond that. If your group is running late and the docent cannot stay late, an abbreviated tour will be given.
- **CANCELLATIONS:** Nonrefundable payment for your group tour will be collected in full, five business days in advance over the phone with a credit card. If you need to cancel your scheduled docent tour prior to the five business day payment, no charges will accrue. Please let us know as soon as possible of any cancellations so we can inform the scheduled docent.

Any questions or concerns can be directed to Anna Knapp, Marketing Coordinator at [anna@wildlifeart.org](mailto:anna@wildlifeart.org).